

WATER USAGE PROFILE GUIDE

Understanding Your Meter & Consumption



What is a Water Usage Profile?

A profile helps detect issues early, saving you money and preventing water waste. The profile shows customers how much water is being used per hour at their property. This helps identify unusual usage, possible leaks, and can detect when a water hose is left on. This is not a free service.

Cost of Profile: \$40.00

How Does a Profile Work?

- A technician will visit your property and access your meter.
- The technician inputs your meter number into specialized software.
- The system retrieves up to two months of hourly readings.
- This data allows both the technician and office staff to:
 - Identify possible leaks
 - Pinpoint when usage started
 - Suggest areas for you to check

How to Read Your Profile

Your profile will include the following:

- **Date/Time:** Show when the reading was recorded
- **Reading:** Displays the meter reading for that hour
- **Consumption:** Shows how many gallons of water were used during that hour

Understanding Consumption Levels

Gallons Per Hour	Typical Usage
10–20 gallons	Washing hands, flushing toilet, getting a drink from the sink
30–40 gallons	Dishwasher, washing machine, filling sink
50–60 gallons	Showering, filling a bathtub
70–90 gallons	Multiple water uses at the same time
100+ gallons	Pressure washing, washing vehicles, and filling a pool

What to Look For

- **Zeros in consumption** = No water being used (normal)
- **Continuous numbers (no zeros)** = Water is running constantly

If your usage never returns to zero, this may indicate a leak.

Possible Leak Sources

Based on your hourly usage, leaks may include:

- Dripping faucet
- Running toilet
- Outside spigot leak
- Underground/outside line leak