



# City of Friendsville

213 West College Ave. Friendsville, TN 37737  
City Hall: 865.995.2831 Utility: 865.995.0243

January 22, 2025

Re: The City of Friendsville Water System Long-Term Action Plan to Address Water Loss

Dear Mr. Fontenot:

I am writing about the recent order from the Tennessee Board of Utility Regulation concerning Water Loss within the City of Friendsville Water System. Tennessee Board of Utility Regulation Board noted that the Municipality reported Non-Revenue Water at 39.40%, which costs the Municipality \$54,180.00 annually. Based on revenue provided by the entity, approximately 4.17% of the Municipality's sales are currently absorbed by excessive water loss. The AWWA reported unaccounted leakages in the Utility's infrastructure as the primary source of Non-Revenue Water. The City of Friendsville Water System is currently working to address their Water Loss through the following:

- In collaboration with Blount County, Tennessee, the City of Friendsville Water System intends to enter a contract with Consolidated Pipe and Supply Co. Inc. for the purchase and installation of an Automatic Meter Reading System (AMR) for a complete Meter Replacement as detailed in Blount County Bid Number 2025-0020 (Please refer to the attached Letter of Intent).
- In collaboration with Blount County, Tennessee, the City of Friendsville Water System intends to enter a contract with Nitzschke Communications Inc. for the purchase and installation of Water Line Improvements as detailed in Blount County Bid Number 2025-0020 (Please refer to the attached Letter of Intent).
- The City of Friendsville Water System has requested a quotation from Rye Engineering, PLC, to perform a Water Leak Survey for the Water Distribution System for the City of Friendsville Water System. Once the quote has been received, it will be brought to the City Mayor and City Commission for approval.
- The City of Friendsville Water System has been working with TAUD East TN Water Circuit Rider TJ Emory to prepare this Long-Term Action Plan to address Water Loss within the System.

The City of Friendsville Water System will continue to diligently work on completing the previously listed steps to address the Water Loss within the System. I have attached copies of the letters of intent and the above information for your records. If you need anything else, please do not hesitate to contact the City of Friendsville Water System to discuss it.

Thank you,

Kim Rogers  
City Administrator  
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Friendsville, TN 37737  
O: 865-995-2831 Ext.103